



Dear Parent/Carer

Improving School Communications with ParentMail

Communicating with our families is an important part of what we do & making sure you get the correct information about school news, activities and things that really matter is something we care about. We have found the circumstances of COVID-19 particularly challenging and it has highlighted the pressing need for us to update and modernise our communication links with you.

As a school, we have chosen to move away from our texting service to use ParentMail which will be beneficial to you because you can:

- Use a free mobile app on Android and iOS to pick up school messages instantly.
- Have an account simply for school messages (away from your busy email inbox!)
- Connect to other schools, nurseries or clubs that use ParentMail.
- Highlight important messages or archive old messages to make life easier.
- Messages can be sent directly to mums, dads and carers – even grandparents!

Registering with ParentMail is very easy! Over the next few days you will be sent either an email and/or text message from ParentMail. When you receive this please just follow the instructions in the message.

Please be assured that ParentMail is registered with the Information Commissioner's Office and guarantees that all information you provide will be kept private and will not be passed on to any other organisation.

Once registered, if you have an Android or Apple smartphone, we would highly recommend you download the ParentMail App for the best user experience. To do this, simply search for "ParentMail" in your App store.

Why you need to download the ParentMail app – here's why...

- Push notifications alert you to new messages, enabling you to access important information with ease.
- Keep up to date on school communications from the comfort of home or while out and about.
- Manage all school messages in one place.
- Manage communications for more than one child, across different schools, with one ParentMail account.
- You don't need to log in to pick up messages or attachments - communications are quick and easy to access in moments.

Download the app for free from the Apple App store or the Google Play Store now.

If you need any additional information or assistance, please visit the help site: www.parentmail.co.uk/help/parenthelp/ or if you have not received any contact from ParentMail within 7 days please contact Mrs Hayes or Mrs Willis in the school office.

Yours sincerely

David Harrison
Head Teacher